

LABVOLUTION

Exhibitor information

9 – 11 May 2023

Hannover, Germany

www.labvolution.de/en



Table of contents

Access by car/truck.....	1	Stand construction service/ modular stand.....	10
Advertising ban.....	1	Stand personnel.....	10
Airline.....	1	Stand security.....	10
Airport shuttle.....	1	Survey of exhibitors.....	10
ATMs.....	1	Tableware.....	10
Audio and video equipment.....	1	Taxi stands.....	10
Catering.....	1	Technical assistance during stand construction.....	10
Cloakrooms and left-luggage.....	1	Telecommunications equipment.....	10
Compressed air supply.....	1	Tourist info.....	11
Conference rooms.....	1	Traffic.....	11
Construction and dismantling periods.....	2	Train travel.....	11
Cultural events and nightlife.....	2	Urban rail system.....	11
Customs.....	2	Vehicle access.....	11
Directory and general assistance.....	2	Vehicles for disabled persons.....	11
Disconnection of utility services.....	2	Waste disposal and stand cleaning.....	11
Electricity.....	2	Water supply.....	11
Emission Zone Permits (windscreen stickers).....	2	Working hours.....	11
Evening Events.....	3	Working platforms.....	11
Exhibition office.....	3		
Exhibitor passes.....	3		
Exhibitor Service Center.....	4		
First-aid station.....	4		
Florists.....	4		
Flowers and plants.....	4		
Forwarding agencies.....	4		
Furniture rental.....	5		
Graphic service.....	5		
Hall supervisors.....	5		
Hannover tourist info.....	5		
Insurance, claims.....	5		
International Sales Operations.....	6		
LAB Happy Hour 09.05.2023.....	6		
LABVOLUTION 2019 AFTER WORK.....	6		
Lost & found.....	6		
Lufthansa.....	6		
Parking for caravans (RVs) and mobile homes.....	7		
Parking lots.....	7		
Patent and design infringements.....	7		
Pharmacy.....	7		
Photo Reportage / Pro Photo Service.....	7		
Police.....	7		
Postal address of the exhibitor at the exhibition center.....	8		
Press Center.....	8		
Press services.....	8		
Priority certificates.....	8		
Public transport.....	9		
Rail transportation.....	9		
Removal of goods after the show.....	9		
Restaurants on the exhibition grounds.....	9		
Stand cleaning.....	9		
Stand construction consulting.....	9		


Access by car/truck

See "Vehicle access"

Advertising ban

During the trade fair, there is a general ban on advertising outside of your own stand area on the exhibition grounds. This also includes the distribution or display of flyers or advertising material as well as the posting of posters, banners, etc. outside the exhibition stand. Options for outdoor advertising and promotions on the exhibition grounds (banners, advertising towers, promotion licenses, etc.) can be found in the exhibitor shop for the event. The Services Sales team.

 services-sales@messe.de

 +49 511 89-33339

Airline

See "Lufthansa"

Airport shuttle

See "Public transport"

ATMs


Entrance NORD 1


Audio and video equipment

Gahrens + Battermann GmbH

 hannover@gb-rental.com

 www.gb-mediensysteme.de

 +49 511 419997-0

 +49 511 419997-41


Catering

Free delivery to stands

Aramark Restorations GmbH

 catering.messe-hannover@aramark.de

 www.catering.messe.de

 +49 511 89-33532

Cloakrooms and left-luggage

... and luggage storage can be found in the entrance NORD 1

Storage is subject to a charge of 3 euros per part.

 May. 9 - May. 11 8 a.m. - 7 p.m.


Compressed air supply

See "Water supply"

Conference rooms

To book rooms for conferences, receptions or other

 conferencerooms@messe.de

 +49 511 89-36530

Construction and dismantling periods

Construction and dismantling periods	Date	Time
Start of construction period	05.05.	7 a.m.
Completion of stand construction	08.05.	6 p.m.
Start of show	09.05.	9 a.m.
End of show	11.05.	5 p.m.
Start of dismantling period	11.05.	5 p.m.
End of dismantling period	13.05.	--

On closing day, no removal of items from stand or dismantling until after 5 p.m.!


Cultural events and nightlife


 www.hannover.de


Customs

Zollamt Messegelände (on-site Customs office)
Europaallee, Admin. building 7
30521 Hannover / Germany


 Poststelle@zah-messe.bfinv.de

 +49 511 89-20262

 +49 511 89-20263

 +49 511 89-20358

Directory and general assistance

 +49 511 89-1188

Disconnection of utility services

Disconnection of utilities prior to the end of the show is not permitted. For safety reasons, only authorized Deutsche Messe staff is permitted to disconnect utility services to stands. You can avoid delays in having the utilities disconnected by making an appointment well in advance.

Exhibitors are emphatically warned not to disconnect or shut off supply lines themselves. The exhibitor is liable for any accidents or damage resulting from such action.


See "Electricity"


See "Water supply"

Electricity

Wahl GmbH & Co KG

Halls 19-20

 +49 511 89-20001

 +49 511 89-20223


 messe@wahl-co.de


Emission Zone Permits (windscreen stickers)

Please order your emission zone permit at

 www.tuev-nord.de/39477.asp

TÜV NORD AG

 +49 511 986-0

 +49 511 986-1237


Evening Events


During the event, parties are possible after 6 pm on their own stand in the form of customer receipts, get-togethers or similar.

Please apply with in the shop form Stand parties in the subject "Organization of congresses, conferences and other events".

Contact:
Sabine-Tamara Gerking

 standpartys@messe.de


 +49 511 89-32348


 +49 511 89-32659


Exhibition office

Project team during LABVOLUTION

Office building 1, Rooms 1.11.07

 +49 511 89-32136

 +49 511 89-32179

 +49 511 89-31139


Exhibitor passes

If stand rental charges have been paid by the due date, the appropriate number of passes will be dispatched to exhibitors automatically. Additional passes can be purchased either via LABVOLUTION shop (before the show) or at the Exhibitor Service Center (during the show).

Contact:

Ticket Team

 Ticket-Team@messe.de

 +49 511 89-33179


Exhibitor Service Center

Whatever you need as an exhibitor, you'll find competent staff to help you here. Stop by or call for assistance with:

- Exhibitor Support & Information
- Stand rental and construction, technical issues
- Telecommunications equipment
- Cleaning, waste disposal
- Stand security
- Exhibitor passes, professional visitor tickets
- Parking permits


On-site location

Entrance NORD 1, 1st floor

 +49 511 89-30000

 May. 8 9 a.m. - 7 p.m.


 May. 9 7:30 a.m. - 6 p.m.


 May. 10 9 a.m. - 6 p.m.

 May. 11 9 a.m. - 4 p.m.

First-aid station

Between Entrance North 1 and Hall 19

 +49 511 89-114


 +49 511 89-30030


 May. 6 - May. 11 8:30 a.m. - 6:30 p.m.

A doctor is not on site

Florists

scheiermann eventgestaltung gmbh

 +49 2054 12558-0

 +49 2054 12558-15

 info@scheiermann.de

 www.florales-deutschland.de


Flowers and plants


See "Florists"


Forwarding agencies

Kuehne + Nagel (AG & Co.) KG

 customer.event@kuehne-nagel.com


 +49 511 89-20701


 +49 511 89-20702

 +49 511 820980-100

Schenker Deutschland AG

 fairs.hannover@dbschenker.com


 +49 511 89-20061

 +49 511 870050

Furniture rental

May be ordered at short notice. Complaints, appointments:

Party Rent Hannover GmbH

 +49 5066 98411 25


 messe.hannover@partyrent.com

See also "Exhibitor Service Center"

Graphic service

Köneke Werbung


No on-site service, but willingness in store

 +49 511 79-5260


 info@koenekewerbung.de

Hall supervisors

The inspectors working in halls 19/20 are happy to assist you with questions and the organizational procedures.

 +49 511 89-32719

Conference area Hall 19/20

 +49 511 89-32640

Hannover tourist info

See "Tourist info"

Insurance, claims

In compliance with the Conditions of Participation, Deutsche Messe is not liable for any damage or theft to exhibitors' property. Therefore, we highly recommend that your goods be duly insured against any of the above-mentioned risks, as well as watching your stand by your own means if necessary (see "Security and Logistics" in LABVOLUTION shop).

Should you not yet have submitted your insurance applications, we urge you to do it as soon as possible for your own interest.

Insurance claims should be submitted to:

VGH Versicherungen

Schiffgraben 4


30159 Hannover / Germany

For further information, contact:

Deutsche Messe, Insurance Department

Administration building, Room 1.07.15

Ms. Karin Bollmann

 +49 511 89-33331

 karin.bollmann@messe.de


International Sales Operations

 www.messe.de/repraesentanten_e

Contact:

Ms. Kathrin Schmidt

 kathrin.schmidt@messe.de

 +49 511 89-34290

On-site location

Administration building 2, 3trd floor

LAB Happy Hour 09.05.2023

LAB Happy Hour | 09.05.2023

You have successfully spent the first day of the trade fair at LABVOLUTION? Then now it's time for a cool drink and maybe a game of table soccer with partners or colleagues! Come to the Happy Hour in the Networking Area (D71).

When?

Tuesday, 09.05.2023 | 17-19 o'clock

Where?

Hall 19, Stand D71

LABVOLUTION 2019 AFTER WORK

LABVOLUTION 2023 AFTER WORK with LABVOLUTION Award

We hope you will join us for a relaxing evening in great company with cold beverages, snacks and music.


Wednesday, 10 May 2023, 6.15 p.m.

Five Continents restaurant, Hall 19/20 at the Hannover Exhibition Center, 30521 Hannover, Germany


Lost & found


On-site location

Entrance NORD 1 Information-Counter

 +49 511 89-38980

Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:

 +49 511 1684-42457

 +49 511 1684-40751

Lufthansa

Ticketing, rebooking, refunds, check-in service:


 www.lufthansa.com

Check-in / drop-off at Hannover Airport:

PDA: mobile.lufthansa.com


Miles & More:

Call Center:

 +49 69-86 799 799

Parking for caravans (RVs) and mobile homes

West 45 (no sanitary facilities available)

 +49 511 89-33595

Parking lots


Cars: **Nord (north) 2-5**

Buses: **Nord (north) 4**

Trucks: **West 45**

Parking of trucks in car parking zones is prohibited. Paid parking for trucks is clearly signposted.

Gesellschaft für Verkehrsförderung mbH (car park administration):


 +49 511 89-33604

Patent and design infringements

Parties to disputes arising from infringement of utility designs, utility models, patents or trademarks should contact the

Deutsche Messe, Legal Department


Administration building, Room 1.07.13

 +49 511 89-33022

Pharmacy

The nearest pharmacy is located next to the shopping center KAUFLAND, Karlsruher Str. 8, 30880 Laatzen (Opening hours: Mo - Sat from 09.a.m - 7.00 p.m).

The pharmacy offers a delivery service to the fairground. Orders may be placed via phone or online (www.apo-im-ratio.de). The delivery charge is 2,50 € and may be paid in cash or with credit card.


 +49 511 522080

 www.apo-im-ratio.de

Photo Reportage / Pro Photo Service

Photovision - DH

 info@photovision-dh.de

 +49 511 5455138

Please kindly note that:


Anyone wishing to produce videos for television features, new media productions and photographs of stands - exhibits in particular - even for private purposes, must first obtain the express consent of the exhibitor involved. In advance written permission from the organizer must also be obtained to make any television, video and new media production for commercial purposes.

Book comfortably our photo service in the LABVOLUTION Shop:

shop.labvolution.de

Police

Police department Süd (south), Kastanienallee 1, 30519 Hannover

 +49 511 109-3615

**Postal address of the exhibitor
at the exhibition center**

Company name

Name of addressee ("Mr./Ms.")

LABVOLUTION 2023

Hall ...

Stand ...


c/o Deutsche Messe

Messegeelaende

30521 Hannover / Germany

Press Center

The Press Centre is located in the entrance NORD 1,
1st floor

 +49 511 89-31604

 May. 9 - May. 10 8:30 a.m. - 6:30 p.m.

 May. 11 8:30 a.m. - 5 p.m.

Press services


All information about the press-service, see

 <http://www.labvolution.de/en/register-plan/for-journalists/>

Contact:

Ms. Claudia Eckardt

 claudia.eckardt@messe.de


 +49 511 89-31604

Priority certificates

For further information please contact

the Deutsche Messe Legal Department,

Administration Building, Room 1.07.13

 +49 511 89-33022

Public transport

From Hannover Airport to north entrance

Take shuttle bus (run by BFM Incoming & Traveller Services) which departs from Terminal A to NORD 1 entrance.

From Central Railway Station ("Hauptbahnhof") to north entrance ("Messe/Nord" terminal):

Take tram line 8 (stations along the way include Kröpcke and Aegidientorplatz).

From Hannover Airport to the Central Railway Station (Hauptbahnhof):

From the urban rail ("S-Bahn") station between Terminals B and C, take line S5 to the Central Railway Station ("Hauptbahnhof") and follow the instructions above for "From Central Railway Station".

For timetables, visit:

 www.uestra.de

Rail transportation

See "Train travel"

Removal of goods after the show

Removal vehicles will be directed by traffic wardens to a specified marshaling area for interim parking, subject to a charge. Signs marked "Lkw" (German abbreviation for "trucks") are posted along all approach routes, showing drivers where to go. Transport vehicles will be granted entry to the exhibition grounds as of 7 p.m. on the final day of the show. Please contact your own haulage contractor well in advance of the dismantling date to arrange for the removal work and the supply of fork lifts and other transport equipment.

Restaurants on the exhibition grounds

During the construction and dismantling periods:

Snack & Store hall 11

Snack & Store Boulevard hall 12


During the show:

Hall 19/20: SB-Restaurant "Bistro Hall 20"

For groups of 15 or more, please make advance reservations:

Aramark Restaurations GmbH

 www.catering.messe.de

 +49 511 89-33532


Stand cleaning

See "Waste disposal and stand cleaning"

Stand construction consulting

Kerstin Macht


 kerstin.macht@messe.de

 +49 511 89-32608


**Stand construction service/
modular stand**

Frank Zwingmann

 mss@messe.de

 +49 511 89-32227


Nina Lier


 +49 511 89-32252

Stand personnel

event it AG

 info@evenit.ag


 +49 511 866846-143

 +49 511 86684646

Stand security

Hall 19/20

Niedersächsische Wach- & Schliessgesellschaft


 +49 511 89-20233

Survey of exhibitors

We will once again be conducting a survey among exhibitors and visitors during the show. Your contribution would be much appreciated.

For further information kindly contact:

Siri Lempio


 +49 511 89-31439

Tableware

Glasses, crockery and cutlery are available throughout
Order form "Rental equipment / equipment" can be ordered.

Aramark Restorations GmbH

 www.hubensack.de

 +49 511 89-33532

Taxi stands

Entrance NORD 1 (north)

**Technical assistance during
stand construction**

See "Stand construction consulting"

**Telecommunications
equipment**

Telecommunications

For installation, service and dismantling please contact the
TK-Service Center:

+49 511 89-1171 Construction / dismantling: 8 a.m.- 5 p.m.


Event: 8 a.m. -6:30 p.m.

The exhibitor is liable for his possession with terminals (eg
telephone, fax, routers).














The return of the terminals and ancillary equipment will be
acknowledged after disassembly.

Your contact person for general questions about
telecommunications:

Ms. Nicole Scholz

 +49 511 89-32650

 Nicole.Scholz@messe.de

Tourist info	Hannover tourist services  www.hannover-tourismus.de  +49 511 12345-111
Traffic	... on the fair ground, see "Vehicle access"
Train travel	For tickets, fares, rebookings and info:  www.bahn.de  +49 30 2970
Urban rail system	See "Public transport"
Vehicle access	During construction and dismantling, exhibition areas are accessible to cars and trucks.
Vehicles for disabled persons	Chauffeured vehicles are available for disabled persons requiring transportation within the exhibition grounds.  +49 511 89-33903
Waste disposal and stand cleaning	Halls 19/20: Reinigungswerk Helms  info@helms-messe.de  +49 511 89-20333  +49 511 89-20290
Water supply	Halls 2-27, Open air site, Pavilions: Arbeitsgemeinschaft Sanitärservice  +49 511 89-20101  +49 5175 92 99 29  messe@service-sanitaer.de
Working hours	<p>During the set-up and dismantling periods the exhibition grounds are accessible from 7.00 am until 7 p.m. In accordance with german law, working hours during the trade show and during set-up and dismantling are limited to 10 hours daily.</p> <p>If your company has a registered office in Germany, that office can obtain work permits by applying to the relevant state authority. No special work permit is required for tradeshow work on Sundays or public holidays.</p> <p>For further details, or to apply for special waivers, please contact the Hannover Labor Inspectorate:</p> <p>Staatliches Gewerbeaufsichtsamt Hannover  www.gewerbeaufsicht.niedersachsen.de  +49 511 9096-0</p>
Working platforms	See freight forwarders